



31 MAY 2020

ANNUAL REPORT AND ACCOUNTS

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INTRODUCTION

WHO, WHAT, HOW

Foyle Foodbank Ltd was incorporated as a company limited by guarantee (NI 638387) on 11th May 2016. It is a not-for-profit company and was registered as a charity with the Northern Ireland Charities Commission (107714) on 17th May 2020.

Foyle Foodbank is a cross-community organisation managed by a voluntary Board of Management who oversee the running of the organisation. The Foodbank employs one part-time manager who leads a team of over 30 volunteers tasked with the collection, sorting and distribution of non-perishable food largely donated by the public.

Denis McGowan

Chair of Foyle Foodbank





OUR VISION AND STRATEGY

OUR VISION

To end hunger and food poverty in the Foyle area.

OUR MISSION

Bringing communities together to end hunger and food poverty in the Foyle area, by providing emergency food supplies and hygiene products directly to individuals in need, or through other organisations working to prevent or relieve poverty.

OUR VALUES

Our values guide how we carry out our mission:

- providing help without creating dependency
- treating people with compassion, dignity and respect while maintaining confidentiality
- maintaining a welcoming environment, a listening ear and a signposting service.

OUR STRATEGY

Our strategy is to respond to hunger in the Foyle area by acting as a conduit between those in need and the generous people of Foyle who donate non-perishable food and hygiene products. Almost all of the food/products we distribute have been donated by the general public and local businesses. We are indebted to their generosity. Occasionally we need to use donations to purchase particular items, to ensure those in need receive nutritionally balanced food parcels.

ABOUT FOYLE FOODBANK

TRUSSELL TRUST

Foyle Foodbank is affiliated to the Trussell Trust, a UK wide charity which supports an extensive network of food banks. Its operational manual sets out best practice and standards, to which all affiliated food banks must adhere. The Trussell Trust's relationship with major supermarket chains nationally has enabled Foyle Foodbank to have permanent food collection stations in the Sainsbury's and Tesco stores located along Strand Road, Derry~Londonderry. Much of the food we distribute comes from these collection points (see Appendix D).

FUNDING

Foyle Foodbank does not receive any public funding and instead relies entirely on donations and our fundraising efforts. Since our formation, the Trussell Trust has provided some funding towards particular items of expenditure.

We wish to publicly acknowledge the generous financial support which we receive from local businesses and members of the general public (as recorded in the annual Financial Statement) much of which is given anonymously. Without this we could not fund the part-time post of manager which is key to the effective operation of the service.

ABOUT OUR SERVICE

LOCATION

Foyle Foodbank operates from the Apex Living Centre at 15 Springtown Avenue, Derry~Londonderry where it has access to facilities provided free-of-charge by Apex Housing Association. These include secure warehousing, a welcoming room, a café area, demonstration kitchen and a supermarket space to allow users to select their preferred food items.

OPENING TIMES

Monday: 11.00am - 3.00pm

Wednesday: 11.00am - 3.00pm and 6.00pm - 8.00pm

Friday: 11.00pm - 3.00pm

REFERRALS

Individuals and families in need normally access our service through external referral agencies who issue food bank vouchers. These include community and social housing organisations, care professionals, doctors, health visitors, social workers and other frontline agencies. Where users come to the food bank without a voucher (emergency walk-ins) we will assess their circumstances and assist them appropriately.

VOLUNTEERS

We rely almost entirely on the help of over **30 volunteers** who come from a range of community and ethnic backgrounds. Many of them work regular shifts each week and during the year a total of **3,400 volunteer hours** were recorded. We are deeply indebted to them for their commitment, loyalty and dedication over many years without which Foyle Foodbank could not operate.

We are also greatly indebted to a number of local firms who, in seeking to foster corporate social responsibility, allow their staff to help out at the food bank from time to time during normal working hours. To show our appreciation to these firms we have listed them in Appendix A.



HOME POSTS VIDEOS PHOTOS ABOUT COMMUNITY

TRUSTED NEWS SINCE 1772

Derry Journal

CITY EDITION

PINK PANTHERS IN MALE CANCER AWARENESS DRIVE

'Magical' Derry, Christmas plans

Over 4,000 seek help from Derry foodbank

Demand expected to soar with arrival of Universal Credit

Over 4,000 people have turned to Derry Foodbank for help in the last year, with numbers expected to rise further as the new welfare system rolls out.

Foodbank Derry has announced that it has received a grant from the Department of Health to help it cope with the increased demand.

The Derry charity released the figures as it launched its 10th anniversary celebrations. The organization has said that the number of people seeking help has risen from 1,500 in 2016 to over 4,000 in 2017.

The charity has also announced that it has received a grant from the Department of Health to help it cope with the increased demand.

The grant will be used to help the charity to provide more food and supplies to those in need.

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Sea & Love view our function room as it would be on your day & speak to our wedding team

Saturday & Sunday
18th & 19th November 2017 - 12pm-5pm

www.redcastlehotel.com

5 2 comments · 1 share



WHAT WE ACHIEVED

BREAKDOWN OF PEOPLE HELPED

Numbers helped

During the year, Foodbank users redeemed a total of **1,625 vouchers**, resulting in food parcels providing support to **4,643 people**; consisting of **2,641 adults** and **2,002 children**. Unfortunately, this represented an increase of **1,020 people** to the previous 12-month period.

Areas of need

The electoral wards from which redeemed vouchers were received are listed in descending order in Appendix B.

Referral Agencies

The referral agencies who issued vouchers are listed in Appendix C.

Reasons why people need help

The top three reasons for food poverty given by Foodbank users were: low income (**50%**); benefit changes (**18%**); and benefit delays (**10%**).

Food Donated

Individuals and organisations in Foyle donated a total of **40,750 kg of food/hygiene products** during the 12 months. Most of the donations were anonymous; however, we have acknowledged all known donors in Appendix D.

Food Distributed

The redemption of **1,625 food bank vouchers** during the year led to the distribution of **33,591 kg of food/hygiene products**.

CHAIR'S VIEW

An overview of the year by Denis McGowan - Chair of Foyle Foodbank

The world, as we knew it, has suddenly changed in response to the novel coronavirus, Covid-19 pandemic. It has turned reality upside down, changed how we now live and go about our lives. It has posed a very significant challenge to Foyle Foodbank and to every other food bank operating in Northern Ireland and the UK.

Over the years and when faced with particularly difficult and challenging circumstances the people of the North West have always displayed a remarkable ability to come together to help one another in a spirit of self-giving. The wider community response to this pandemic and its consequences for everyone was no different. Many local food bank initiatives have sprung up, taking advantage of local government

grants to supply food to those in need within their communities. These initiatives helped ensure that Foyle Foodbank wasn't overwhelmed in the early stages of the pandemic by a massive increase in demand for food.

Many of our core team of volunteers are 'shielding', but even so, the Foodbank is coping well which is due in no small measure to our dedicated team of volunteers led by our manager James McMenamin. They have maintained our operation and have given exceptional service during this difficult and challenging time. However, within an already impoverished North West region; it is the economic consequences of the pandemic that will possibly have the most significant impact over the long term.

Our food stocks are holding up well in the face of the consequences of the lockdown measures and we are extremely appreciative of the continued generosity of the people of the North West that allows that to be the case. Through our franchise with the Trussell Trust, we have been able to access some



CHAIR'S VIEW CONTINUED



The simple reason people are forced to come to Foyle Foodbank is that they have no money to buy food - says Denis McGowan Chair of Foyle Foodbank.

bulk supplies of food from our local Tesco store. This too has helped protect our stocks. We have also seen a rise in financial donations to Foyle Foodbank from many people who have gone out of their way to donate, or raise money, through various projects and initiatives. Again, we are indebted to all and assure them that their contributions will be used wisely to keep the operation of Foyle Foodbank going well into the foreseeable future. In addition to our long-term drop-off points at Tesco and Sainsbury's, we are pleased to have established a new drop-off point at Maxol Services in Eglinton.

Whilst Foyle Foodbank considers itself as temporary, it is a sad fact that it will be here for a long time yet, as there is simply no end in sight to the underlying causes of food poverty. More people than ever are being forced to use food banks due to the UK government's austerity programme that has seen, since 2010 (when food banks first appeared) and 2019 more than £30 billion in spending reductions being made to welfare payments, housing subsidies and social services.

The simple reason people are forced to come to Foyle Foodbank is that they have no money to buy food. Many people who come to food banks are destitute. Low paid jobs, unemployment, workless families, zero hours contracts, delays in benefits and benefit changes, brought about by the Universal Credit system, are among the most prominent underlying causes why our people go hungry.

It is fair to say that in Northern Ireland local politicians have offered some protection to the most vulnerable by introducing mitigation measures, however, they will not go on indefinitely. The benefits system is supposed to

CHAIR'S VIEW CONTINUED

protect us all from being swept into poverty. Is it not the duty of any government to ensure that their citizens have enough to eat? No one should be going hungry, or waking up in the morning wondering where the next meal is coming from. Food banks can only deal with the consequences of the austerity programmes. It is for governments to deal with the underlying causes. All politicians need to come together and start working towards ending the reliance on food banks.

There are three key things that Government can do to make a real difference:

1. End the five-week wait for Universal Credit;
2. Ensure that benefit payments cover the cost of living; and
3. Invest in local emergency support programmes for people in crisis.

Many people and families are faced with a very difficult choice “heat or eat”. It is not unusual that many parents, particularly one parent families on low incomes will eat less, or skip meals, to feed their children. Derry has the highest rates for male/female unemployment

and many are classed as long-term (chronic) unemployed. We have the highest levels of children getting school meals and far too many children in the North West are reared in poverty.

This is the stark reality of the environment in which the ‘temporary’ Foyle Foodbank continues to grow and like other food banks continues to be an embarrassing indicator of a government’s failure to deal with a broken economy and lack of jobs. Our hope is that constantly highlighting these causes through the media, our elected representatives nationally and locally, will pick up the gauntlet and work for change.

Pandemic, or no pandemic, our immediate and continuing task at Foyle Foodbank remains responding to, and getting food to those in crisis, whilst doing it in a compassionate way that maintains their dignity and self-esteem. We rely heavily on the cooperation of our referral agencies to quietly and confidentially identify those in need. We appreciate, and are indebted to those who make the

CHAIR'S VIEW CONTINUED



referral system work effectively and efficiently.

Last year the Foyle Foodbank team won the Derry Journal 'Community Development Charity of The Year Award'; recognition for the hard work of those many volunteers, including those in the referral agencies that keep the operation of the Foodbank going. And neither could we do without the generous help of the many ad hoc volunteers from local businesses and schools who come on board at various times, particularly at Christmas, to help with our fundraising activities.

Finally, we could do nothing without the support and donations of food and money from the entire community here in the North West. On behalf of the many individuals and families forced by circumstances to come to the Foodbank for assistance; the Board of Management of Foyle Foodbank thank you sincerely. Words are inadequate to express our deep gratitude.

Denis McGowan
Chair of Foyle Foodbank

PEOPLE BEHIND FOODBANK

BOARD MEMBERS AND MANAGER



Denis McGowan
CHAIR

4 years on Board;
Health & Safety
Consultant with Du
Pont (retired)



Teresa McCloskey
COMPANY SECRETARY

4 years on Board;
Performance Manager
with Apex Housing
Association



Stephanie Roberts
TREASURER

3 years on Board;
Community Banking at
Ulster Bank



Deirdre McDaid
BOARD MEMBER

4 years on Board;
Surestart Manager



Alan Rodden
BOARD MEMBER

4 years on Board;
Businessman



Damien McAdams
BOARD MEMBER

3 years on Board;
Civil Servant (retired)

BOARD MEMBERS AND MANAGER



George McGowan
BOARD MEMBER

1 year on Board;
Manager of Healthy
Living Centre, Creggan



Gerry Kelly
BOARD MEMBER

4 years on Board;
CEO of Apex Housing
Association (retired)



James McMenamin
MANAGER

3 years volunteering;
1 year employed

STATEMENT OF FINANCIAL ACTIVITIES INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MAY 2020 (EXTRACT)

		Unrestricted	Restricted	Designated Funds	2020 Total Funds	2019 Total Funds
	Notes	£	£	£	£	£
INCOMING RESOURCES						
Voluntary Income	2	93,275	20,969	-	114,244	21,438
Other Income	3	49		-	49	29
Total Incoming Resources		93,324	20,969	-	114,293	21,467
RESOURCES EXPENDED						
Direct Charitable Expenditure	4	7,383	21,116	-	28,499	7,641
Total Resources Expended		7,383	21,116	-	28,499	7,641
Net Incoming/(Outgoing) Resources	12	85,941	(147)	-	85,794	13,826
Balances brought forward 1 June 2019		35,665	2,741	-	38,406	24,580
		121,606	2,594	-	124,200	38,406
Transfer of funds		(96,000)	-	96,000	-	-
Balances carried forward 31 May 2020		25,606	2,594	96,000	124,200	38,406

BALANCE SHEET AT 31 MAY 2020 (EXTRACT)

	Notes	2020 £	2020 £	2019 £	2019 £
FIXED ASSETS					
Tangible assets	8		2,746		3,860
CURRENT ASSETS					
Cash at bank and in hand	9	139,946		47,559	
		139,946		47,559	
CREDITORS					
amounts falling due within one year	10	(18,492)		(13,013)	
NET CURRENT ASSETS			121,454		34,546
TOTAL ASSETS LESS CURRENT LIABILITIES			124,200		38,406
NET ASSETS			124,200		38,406
FUNDS					
Restricted	12		2,594		2,741
Unrestricted			25,606		35,665
Designated	13		96,000		-
TOTAL FUNDS			124,200		38,406

APPENDICES

Appendix A

CORPORATE SOCIAL RESPONSIBILITY

During 2019-2020 the following companies and organisations generously allowed staff to volunteer at Foyle Foodbank within their normal paid office time:

Active Inclusion Project
 Allstate
 Angry Cherry
 Apex
 Aveva
 Ballymagroarty Women's Group
 Budget Energy NI
 Computershare
 Foods Connected
 HSBC Bank
 Life Hack
 Radius
 Seagate
 Springrowth Landscape and Garden Centre
 SureStart Edenballymore
 Tesco

Appendix B

ELECTORAL WARDS

During 2019-2020 the electoral wards from which redeemed vouchers were received are listed in descending order:

Northland
 City Walls
 Ebrington
 Ballymagroarty
 Caw
 Shantallow West
 Shantallow East
 Carnhill
 Galliagh
 Skeoge
 Victoria
 Creggan South
 Drumahoe
 Creggan
 Sheriff's Mountain
 Clondermot
 Brandywell
 Springtown
 Eglinton
 Madam's Bank
 Kilfennan
 Slievekirk
 Lisnagelvin
 Enagh
 Claudy
 Foyle Springs
 New Buildings

Appendix B *continued*

Greysteel
 Park
 Feeny
 Ballykelly
 Greystone
 Coolestan
 Strabane West
 Portstewart
 Drumsurn
 Ballycolman
 Altahullion

Appendix C**REFERRAL AGENCIES**

During 2019-2020 the referral agencies who issued vouchers are listed A-Z:

16+ Pathways Tenancy Support
 Aberfoyle Medical Practice
 Action For Children
 Apex
 Ashmore House
 Ballymagroarty Women's Group
 Bayview Medical Centre
 Bridge Street Medical Centre
 Bryson Care/Floating Support
 Caw Nelson Drive Action Group
 Cedar Foundation
 Cityview Medical
 Clarendon Medical
 Community Family Support Programme
 Creggan Community Collective
 Creggan Day Centre
 De Paul
 Dove House
 Dunluce Family Centre
 Early Help Team
 Education Welfare Service
 Eglinton Community Limited
 Eglinton Medical Centre
 Extern
 Family Nurse Partnership
 First Housing Aid & Support Services
 Foyle New Horizons - Action Mental Health

Appendix C *continued*

Foyle Parents & Friends Association
Foyle Women's Aid
Galliagh Women's Group
Gary Middleton MLA
Glen Development Initiative
Glendermott Medical
Hillcrest Hub
HURT (Have Your Tomorrows)
Kinship Care
La Dolce Vita Project
Londonderry YMCA
Mark H Durkan MLA
Newpin
NI Housing Executive
NIACRO
North West Methodist Mission
NWRC Student Services
Oakleaf Medical Practice
Park Medical
Praxis Care - FYPP
Praxis Care Operations
Probation Service NI
Quayside Medical
Radius
RDACHRG
Rise NI
Riverfront Medical
Rosemount Resource Centre
Shantallow Health Centre
Shantallow Residents Association
Simon Community
Smartmove Housing
Strand Foyer
Strathfoyle Community Association

SureStart Little Hands
SureStart Edenballymore
SureStart Shantallow
The Resource Centre Derry
Tullyalley 12
Ulster University Student Support
Voypic
Wave Trauma Centre
WHSC - Family Intervention Eastbank
WHSC - Gateway Team
WHSC - Domestic Violence
WHSC - Family Intervention Westbank
WHSC - Physical Disability

Appendix D

DONORS OF FOOD AND HYGIENE PRODUCTS

During 2019-2020 generous donations of food and hygiene products were received from the following companies and organisations:

Aberfoyle Medical	Cumber Claudy Primary School
Airporter	David Kelly Spar
Allstate NI Offices	Dawson White Insurance
Altnagelvin Area Hospital	Derry Journal
Angry Cherry	Derry News
Anita Delivery	Derry Now
Apex	Derry Credit Union
Ardavon Tenants	Donnelly & Taggart Ltd
Ardnashee School	E & I Engineering
Aveva	Ebrington School
AXA Customer Contact Centre	Extern Organisation
Bahai Community	Fighting Fit
Bar of Northern Ireland	Fitness First
Beechwood Court	Foods Connected
Bolt Running Club	Fountain Primary School
Braidwater	Foyle College
Bridge Street Medical	Foyle Port and Harbour
Broadbridge Primary School	Genesis
Budget Energy NI	Gransha Hospital
CFC Interiors	Gransha Park House
Church of the Latter Day Saints	H & R Gransha
Clarendon Medical	Hilltop Day Nursery
Claudy Presbyterian Church	Holy Child Primary School
Computershare	HSBC
CrossFit	Iceland
	Inner City Trust
	Kevin Watson Group
	Maxol Eglinton
	McCambridge Duffy
	Millennium Forum
	NI Fire & Rescue Service
	Nonna's Wood Fire Pizza
	North West Islamic Association
	Old Library Trust
	One Source Virtual
	Pennyburn Credit Union

Appendix D *continued*

Rosemount Primary School
Rotary Club
Sainsbury's
Seagate Technology
Specsavers
Spray Booth
St Anne's Primary School
St Canice's Primary School
St Cecilia's College
St Joseph's Boys' School
St Patrick's Primary School
Sure Start
Tesco
The Magnificent Seven Crew
TK Maxx
Ulster University Students
Waterside Medical Centre
YMCA
U3A
Your Derry

**Thanks also to the many
anonymous donors who
contributed so generously
throughout the year.**



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